



Terms of Use for MyLo Ely App & Services powered by Appago Apps Ltd

Last Updated: 18th October 2023

Welcome to MyLo Ely, the local offers and loyalty card app provided by Appago Apps Limited TA MyLo Ely. These Terms of Use ("Terms") are a legal agreement between you and Appago Apps Limited TA MyLo Ely that govern your use of our mobile application, website, and related services (collectively, the "Service"). Please read these Terms carefully before using MyLo Ely.

By accessing or using MyLo Ely, you agree to be bound by these Terms, as well as our Privacy Policy, which is incorporated by reference. If you do not agree with these Terms, please do not use MyLo Ely.

1. Eligibility

To use MyLo Ely, you must be at least 13 years old. By using the Service, you represent and warrant that you are at least 13 years of age.

2. Use of Vouchers and Loyalty Cards

MyLo Ely allows you to access vouchers and loyalty cards offered by local businesses. Please note that the use of these vouchers and loyalty cards is subject to the terms and conditions set by the respective businesses. MyLo Ely is not responsible for the content, availability, or redemption of vouchers and loyalty cards offered by businesses on our platform. Any disputes related to these vouchers and loyalty cards should be addressed directly with the relevant businesses.

3. The Ely Gift Card

Appago Apps Limited TA MyLo Ely offers "The Ely Gift Card," a multi-store digital gift card. The Ely Gift Card is available for purchase in values ranging from £10 to £50 and can be spent at specific MyLo Ely

partner businesses. The gift cards are delivered to customers via email and are displayed as QR codes.

3.1 Ely Gift Card Terms

- The user/customer is responsible for keeping the QR code safe and accessible in their email or printing physically. Appago Apps Limited TA MyLo Ely takes no responsibility and does not provide refunds for lost emails or QR codes.
- The Ely Gift Card is valid for a period of 12 months from the date of purchase. After this period, the gift card will expire, and the remaining balance will be forfeited.
- Appago Apps Limited TA MyLo Ely takes no responsibility or liability for our partner businesses not accepting the Ely Gift Card or ceasing to trade. The availability of participating partner businesses may change without notice and is subject to availability on a best endeavours basis.

4. Promotional Images

MyLo Ely may use promotional images to represent the businesses featured on our platform. It is important to note that these images are for illustrative purposes and may not accurately represent the businesses' products, services, or locations. Some of these promotional images may be generated using artificial intelligence (AI) and may not reflect the actual appearance of businesses or their offerings.

5. User Content

You may have the opportunity to submit content, including reviews, comments, MyLo Ely. By doing so, you grant Appago Apps Limited TA MyLo Ely a worldwide, non-exclusive, royalty-free, transferable, and sublicensable license to use, reproduce, modify, distribute, and display your content in connection with the Service. You represent and warrant that you have the necessary rights and permissions to grant this license and that your content does not infringe the rights of any third party.

6. Prohibited Activities

While using MyLo Ely, you agree not to engage in any of the following prohibited activities:

- Violating any applicable laws or regulations.
- Misusing or disrupting the Service.
- Attempting to gain unauthorized access to the Service or its servers.
- Engaging in any activity that could harm, interfere with, or excessively burden the Service.

7. Termination

Appago Apps Limited TA MyLo Ely reserves the right to suspend or terminate your access to the Service at our discretion, with or without cause, and without notice. You may also terminate your use of MyLo Ely at any time by discontinuing your use of the Service.

8. Changes to the Terms

Appago Apps Limited TA MyLo Ely may update these Terms from time to time. You will be notified of any material changes to these Terms, and your continued use of the Service after the changes will constitute your acceptance of the updated Terms.

9. Contact Information

If you have any questions or concerns about these Terms, please contact us at hello@myloely.co.uk

These Terms shall be governed by and construed in accordance with English law.

Thank you for using MyLo Ely. We hope you enjoy discovering local offers and loyalty cards while using our app.